





## Iron Man

Iron Man on a budget







## Conversations CFIs have with their consumers

### **Simple**

Higher Volume Lower Value



### Complex

Lower Volume High Value

#### Member

Withdrawals **Check Cashing Account Issues** Wires **Commercial Loans** Mortgage **Transactions Account Balance Deposits Payments New Accounts Notary** Insurance **Transfers Bill Pay** Web Issues **Fund Accounts Personal Loans** Investments



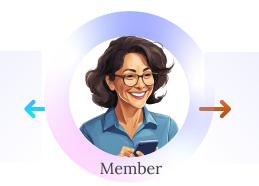


## Conversations in the era of AI

**Automate** 

**Simple** 

Automate & Self Serve



Account Issues Wires Coposits Payments New Accour

Augment

**Complex** 

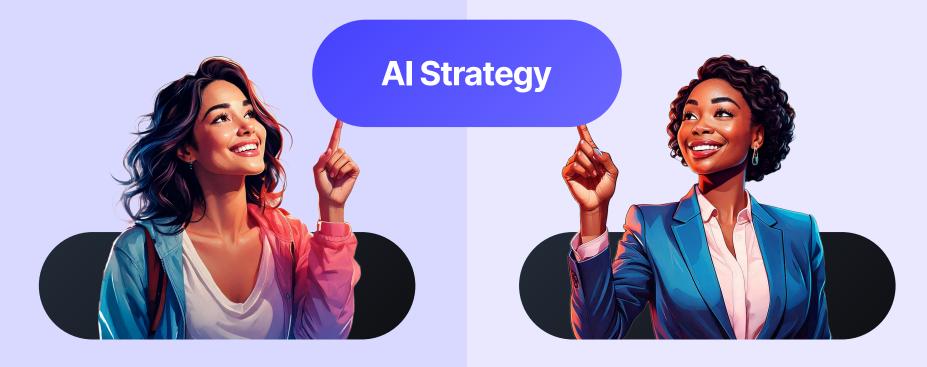
Lawar Valuma

Human Touch w/ Empathy



# **Consumer Experience**

## Workforce Experience

















Al Strategy

Internal/External

**Efficiency** 

Experience

2 Es

Data

**Delivery** 

**Deployment** 

3 Ds



# The Al Advantage Turning Innovation into Real Impact Safely!



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