

Consolidate, Connect, and Save: The Power of Unified Telephony

Introducing a comprehensive solution that modernizes both office phone and contact center communications on a unified conversations platform. As contact centers transition rapidly to the cloud, office phones must evolve alongside them. Eltropy goes beyond generic UCaaS providers by recognizing the vital interplay between these two segments.

We empower Community Financial Institutions (CFIs) to enhance both their telephony and contact center capabilities with secure, scalable, and AI-ready tools, all from a single vendor. With Eltropy, you benefit from streamlined vendor consolidation, reducing complexity and improving operational efficiency. Experience a seamless transition that aligns perfectly with how CFIs operate, all while enhancing the communication experience for both your staff and your consumers.

Key Benefits

-  **Reduce Costs** by using a single platform, auto-provisioned devices, fewer vendors.
-  **Enhance the consumer experience** by accessing direct calling, voicemail, real-time support.
-  **Global Agility** via remote-ready, hardware and softphone support.
-  **Analytics-Ready** accessing logs, voicemail history, data integration.

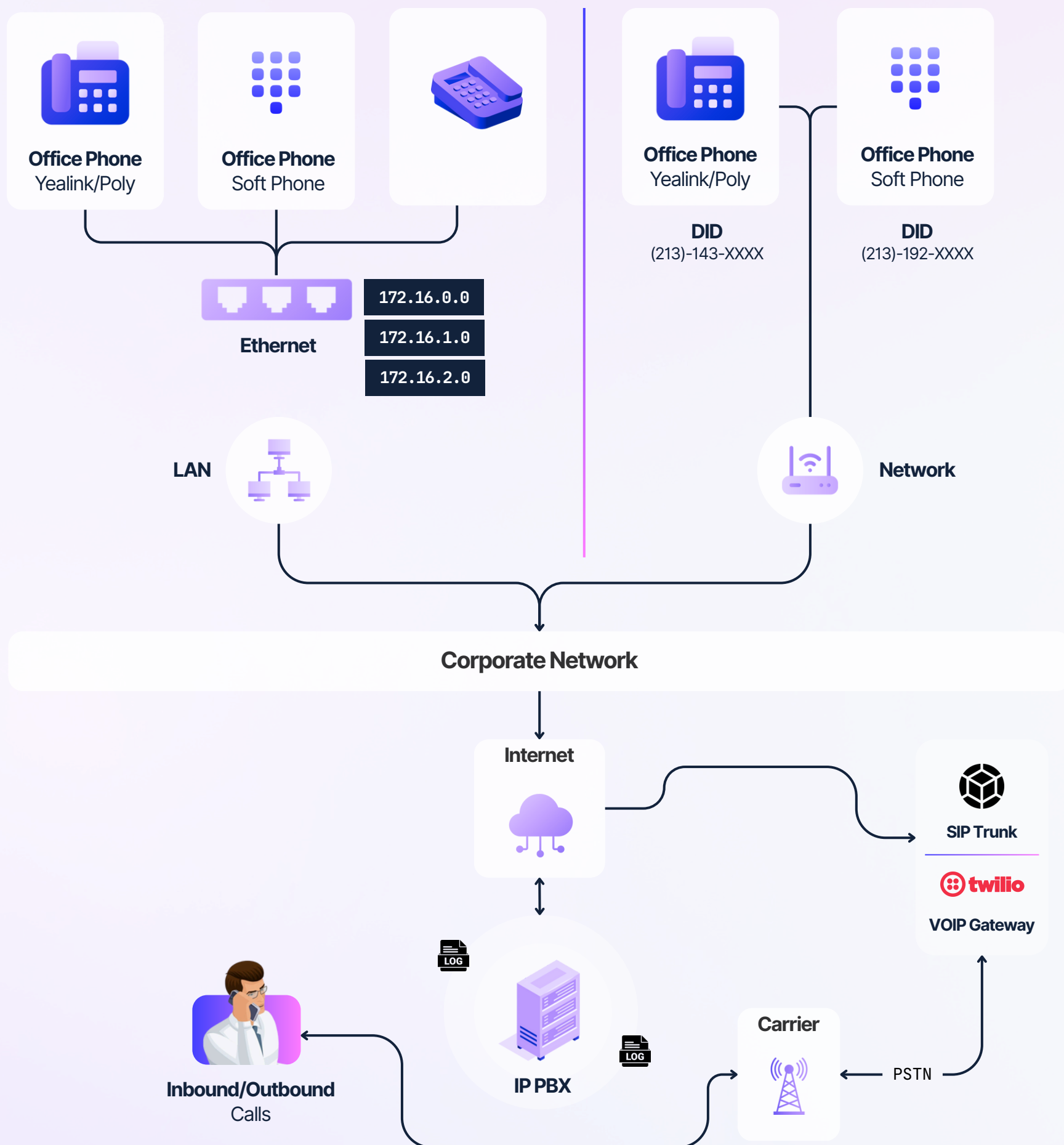
Key Features

- ✓ Seamless Contact Center Integration (Voice+)
- ✓ Dial by Extension
- ✓ Direct Inward Dialing (DID)
- ✓ Personal Voicemail
- ✓ Hardphone & Softphone Support
- ✓ Quick Outbound Dialing
- ✓ Auto Provision for Select Models
- ✓ Customized Caller ID
- ✓ Intelligent Call Routing
- ✓ Extension Dialing in Call Flow
- ✓ Outbound Number Configuration

A Complete Telephony Stack, Fully Connected



Office Phone - Architecture



Put Eltropy Office Phone to Work for Your Institution

Learn how at: www.eltropy.com/office-phone

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E-OP-DS-101025

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